

Run 1:

- Confused where to start immediately, assumed clicking next step but it was a bit unclear
- Immediately looked at the help section, seems like that or other info on the website would be a great way to make sure they know where to go
- Confused about what to do as a facilitator, what discussion means
  - o Suggested it might be helpful to know what a premortem is beforehand
- Didn't understand that team members should have been left alone with their time to input answers
- Didn't see the timer at all at first, was not on the page as they were scrolled down too far
  - o Why isn't it closer to the reasons? Also not understanding why the previous steps were there at all, added to the confusion as they were looking at the page
- Started to make a bit more sense as they went along
- Did not understand if facilitator should submit reasons, or do team members have their own box, or is it a public list
- Didn't see the instruction box at the bottom first, before the consolidate reasons section
- Very confused what to be doing at the consolidate reasons section, doesn't understand at all that team members can submit answers separately and that communication should be occurring outside of the app
- Very confusing and vague language for instructing different team members to submit answers for the consolidate reasons section
  - o Circle, run through the group, etc.
- Did not understand what the delete was for at all
  - o Thought we deleted ones that people didn't have multiple votes for, and voted ones we wanted to keep
- Started to make a bit more sense as we went through the consolidate solutions
- Noted that it made much more sense as we went through it once (I think this is pretty normal)

Run 2:

- Noted send button did not actually do anything for the facilitator, should probably be removed
- Overall seemed much less confusing